

Jesse Rice

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IT Professional Career Summary

Meticulous career oriented professional with over 25 years of experience in various areas of the technology sector. Focus includes Linux and Windows Administration, SAN and NAS Storage Administration, Application Administration, Backup / Recovery, Disaster Recovery, Business Continuity and IT Operations Management. Detailed oriented team player that uses a diagnostic approach in solving technical and managerial problems. Inquisitive and organized with excellent analytical and technical skills and brings a wide variety of knowledge and experience to the team.

Skills and Expertise

Operating Systems – RedHat Linux (v3-7) • Oracle Enterprise Linux (v6-7) • Ubuntu (v10-16) • Windows Server (v3.51 – 2016) • VMware ESXi (v4-6.7) • Sun Solaris (v6-10)

Storage SAN / NAS – IBM SVC • IBM DS and DCS • IBM XIV • IBM A9000 • Oracle ZFS Storage Appliance • Hitachi HDS • HP 24000 • Synology • Brocade FC switches including BES • NetApp V series

Applications – VMware vSphere and Site Recovery Manager • Veeam Availability Suite • Atlassian Jira / Service Desk / Confluence • Ipswitch MoveIT Automation • Apache/Tomcat • SQL Server • Site 24x7 • Microsoft Ops Manager • Microsoft WSUS • LDAP • Brocade DCFM • Windows IIS • Office 365 • Spirion / Identity Finder • Tenable • Splunk

Hardware – IBM X Series • Oracle Database Appliances • IBM Blade Chassis • Dell • Brocade FC Switches • Cisco IronPort

Former Certifications

RHCSA • SCSA • MCSE • ITIL Foundation • SunOne LDAP • CCNA

Professional Experience

Ventiv Technologies (formerly Aon Esolutions) - Atlanta, GA

Oct 2018 – Sept 2019 – Technical Manager of Storage and Systems Administration

Dec 2011 – Oct 2018 – Senior Storage and Server Administrator

Managed the server administration and storage team. Hands-on administration, management and deployment of all physical and virtual server hardware. Support of all Linux and Windows operating systems. Management and configuration of all storage arrays, storage management systems and fiber channel network devices. Backup and recovery of virtual / physical systems and applications including disaster recovery and business continuity planning, documentation and testing. Application installation and administration for all internal applications including third party and internally developed. Application and systems monitoring, performance enhancements and patch management. Managed remote data sites in the US and in the EU. Capacity planning, vendor negotiations and budgeting.

Major projects – Migration of NetBackup to Veeam Availability Suite in all global data centers • Build out of new primary and Disaster Recovery sites in Ireland • Disaster Recovery site migration from Oakland to Denver • Several storage migrations from older storage arrays to newer ones • Numerous application implementations for security and compliance enhancements including Spirion, Secureworks and Tenable • Several upgrades of the virtual infrastructure to new hardware and newer versions of VMware • Migration of acquired companies systems and applications in to existing infrastructure and data sites including build out of Disaster Recovery infrastructure and Business Continuity plans.

AirSage – Atlanta, GA

Feb 2011 – Dec 2011 – Manager of Infrastructure and Security

Hands on management of Linux and Windows servers, Cisco and Juniper network devices and Dell storage equipment. Wrote and implemented security policies and procedures. Managed backup / recovery solutions including disaster Recovery and business continuity planning. Managed the infrastructure team. Worked closely with business partners and vendors.

Major projects – Server implementation and Integration with Verizon data centers for data retrieval • Office relocation from Alpharetta to Atlanta

EarthLink – Atlanta, GA

July 2002 – Feb 2011 – Senior Systems Administrator

Managed the Windows, UNIX and Linux system for corporate and internal applications. Managed the virtual infrastructure hardware and software. Managed the Veritas cluster for internal billing systems and applications. Managed LDAP architecture and systems. Worked with Enterprise Information Security department to develop and implement security policies and procedures utilizing LDAP and RSA Applications for authentication and authorization. Supported internal development team. Managed SSL certificates for internal systems and applications.

Major projects - Single Sign On and Identity Management deployment of RSA Enterprise applications • Consolidated existing physical hardware to virtual hardware utilizing Sun Solaris containers and LDOMS • Shutdown of our Pasadena data center involving more than 1000 servers • Network restructure requiring over 200 servers and application moves

Comforce – Contract position with BellSouth CBS Division – Birmingham, AL

Feb 2002 – May 2002 – IT Consultant

IT consulting for UNIX and LDAP Enterprise meta-data LDAP directory for Bell South's numerous data repositories using SunOne LDAP Directory Server.

Integrated Information Systems – Atlanta, GA

Feb 2000 – Dec 2001 – Senior Consultant

IT consulting for numerous clients for telecommunication audits, Solaris, SunOne LDAP, SunOne Application server, Email migrations with UNIX and Microsoft Exchange, network infrastructure and systems architecture.

PricewaterhouseCoopers – Atlanta, GA

1991 – Jan 2001 – Systems and Telecom Administrator

Desktop support for Windows desktops, Novell and Microsoft Windows NT Server management, DECnet, AT&T Lucent telecommunications administration.